

Web address changes for Connex, QoL Rapid Rater and customer portals

As part of an update to our operating systems, the web locations for Connex and QoL Flex Term Rapid Rater have changed.

If you bookmarked either of these sites, you will need to update your bookmarks by March 31 to ensure you are directed to the correct web address.

To update (or add) a bookmark for one of the sites listed below:

- Click on the appropriate link below. This will take you to the new web address.

[Connex home page](#)

[QoL Flex Term Rapid Rater](#)

[Corebridge Financial Life Insurance Customer Portal](#)

[Corebridge Financial Annuities Customer Portal](#)

- Create a new bookmark following your browser's guidelines for favorites/bookmarks and delete the older favorites/bookmarks to avoid confusion.

Additional notes

If your agency links to any of these sites through promotional materials or a website, please update the links following the instructions above.

To minimize inconveniences, the previous web addresses will automatically redirect to the new addresses through March 31. After that date, you may get an error message if you do not update your bookmarks.

If you encounter a broken link after March 31, 2025, use the steps above to go to the correct address and update your bookmarks.

- The addresses for some resources within Connex are also changed. If you previously bookmarked any of these resources, update those bookmarks as well.
- Only the web addresses are changing. Features, navigation and functionality of these sites will remain the same, and Connex user names and passwords have not changed.

If your clients have bookmarked either of the customer portal sites, feel free share the above instructions with them to help them update their bookmarks.

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